



Quality Management Systems - ISO 9001:2000

“Introduction to Certification”



BACKGROUND OF THE TRAINING

With the all around growth in industrial sector in India, industries in Public sector, private sector, SME (small and medium enterprises) and service sectors are striving their best to retain customer and enhance satisfaction through a structured quality management initiatives namely ISO 9000. Keeping this in mind DNV and NEIST have jointly designed this course for the benefit of industries of the north eastern region so that further impetus can be given to quality management initiative leading to overall organizational performance improvement. The course design reflects a high level of interactivity between the trainer and the participants. It is built upon the participants input all throughout the course. The methodology includes Lectures, Group Work, Case Studies and Discussions.

This training can result in initiation of ISO 9001:2000 in your organization with a focus on process improvements, problem identification and quantifiable improvements linking to your business. With this in mind our courses have been designed to give individuals the knowledge and understanding needed to initiate quality management system within their own organizations.

TARGET PARTICIPANT

This programme is especially for the industries and entrepreneurs of the North East Region of India. This course will be suitable for executives/managers/proprietor working in various functions like production, quality, HRD, maintenance, research & development and process owners. This course will also be suitable for practicing professionals in the field of management system implementation and improvement.

COURSE CONTENTS

- Concept and evolution of quality management systems
- QMS Principles
- ISO 9001:2000 requirements – documentation to implementation
- Performance Improvement with ISO 9001:2000
- Planning and Conducting internal auditing
- Auditing Techniques
- 3rd Party Certification process

CERTIFICATE

On successful completion of the course, a certificate will be issued to the participant.

ABOUT DNV & NEIST

DNV is an independent foundation, headquartered in Oslo, Norway, with a global presence of 300 offices in more than 100 countries with the primary objective to safeguard life, property and the environment. DNV trainers are professional auditors / technical experts in their fields working closely with industries. This ensures they are bringing relevant and up to date experience to the courses with real life examples. We know challenges, which our clients are facing to take management systems and risk management to new heights, and become a truly sustainable company.

NEIST : The North East Institute of Science and Technology, formerly (RRL) , Jorhat, a ISO 9001:2000 QMS certified organization, was established in the year 1961 as one of the multidisciplinary laboratories of Council of Scientific & Industrial Research(CSIR) under its Chemical Science Group of laboratories. Its major thrust of R&D activities has been to develop indigenous technologies by utilizing the immense natural wealth of India. The North Eastern Region of the country being bestowed with an abundance of material resources like petroleum, natural Gas, Minerals, Tea as well as aromatic and Medicinal plants and hence the laboratories was targeted to undertake research for development of Know-How for a wide a range of industries and extension works. Over the years, the laboratory has generated more than 100 technologies in the areas of Agro-technology, Biological and Oil Field Chemicals of which about 40% were of commercial success culminating in setting up of various industries through out the country. The laboratory also developed expertise in the areas like Natural Products Chemistry, drug and drug intermediates, VSK cement, Plant Technology, Agro-technologies, Petroleum Microbiology and Petrochemicals, Crude oil transportation, Paper and Paper Products, beneficiation Chemicals, ecology and environmental studies, Geotechnical investigations, foundation design engineering, soil and building materials etc. The annual turn over of the products produced with RRL technologies within the country is estimated to be Rs. 110 crores.